

The Inn at Stonecliffe

Mansion & Suites

MACKINAC ISLAND

Useful Information for your trip to Mackinac Island

Preparing for Your Trip

Weather: Summer weather is moderate with cool mornings and warmer afternoons. Dressing in layers is suggested, as well as adequate raingear including umbrella. Monthly average temperatures are: May 50 degrees, June 64 degrees, July 70 degrees, August 71 degrees, September 63 degrees, and October 50 degrees.

Sundries and Supplies: There are two grocery stores on the Island. Doud's Market is located downtown on Main Street and sells grocery items including beer, wine and liquor. Harrisonville General Store is located in the center of the island and sells beer, wine, a limited selection of groceries, snacks, and supplies.

Special Events and Special Interests: For information on island events and unique activities occurring during your stay, please contact the Mackinac Island Tourism Bureau at 800-454-5227, or visit www.mackinacisland.org.

Driving Information

Driving from the Lower Peninsula to Mackinaw City

Take US 31 or US 23 to I-75 North or I-75 North to Mackinaw City Exits (337, 338 or 339). Follow the signs to the Mackinac Island Ferry Docks.

Driving from the Upper Peninsula to St. Ignace

Take US 2 East or I-75 South to St. Ignace. Take the State Street exit and follow the signs to the Mackinac Island Ferry Docks.

Ferry Information

Three ferry lines operate out of Mackinaw City and St. Ignace: Star Line Ferry (1-800-638-9892, www.mackinacferry.com), Shepler's Ferry (1-800-828-6157, www.sheplersferry.com), and Arnold Transit Company (1-800-542-8528, www.arnoldline.com). You may choose to use the ferry line of your choice. However, if you purchased tickets directly from The Inn at Stonecliffe as part of a package or as a reservations add-on, your tickets will await you at will-call of Star Line Ferry.

Should you miss the last ferry, you can arrange a flight to the Island using Great Lakes Air in St. Ignace. Please contact Great Lakes Air directly at (906) 643-7165. Taxi transportation from the airport to the Inn can be arranged by calling the taxi company directly at 906-847-3323.

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Once You Arrive

Upon your arrival to the island, a Stonecliffe dock porter will assist you with your luggage and transportation to the Inn at Stonecliffe. Please instruct the ferry dock attendant to tag your luggage for the Inn at Stonecliffe and be sure to retain your luggage claim checks. If it is necessary for you to ride a taxi to the Inn, please do not leave the ferry docks without your luggage.

Island Transportation

There are no motor vehicles allowed on Mackinac Island. If you ride a bicycle or walk to the Inn, please make sure you have made transportation arrangements for your luggage.

The Stonecliffe Area Shuttle is owned and operated by the Mackinac Island Carriage Tours Company and makes stops at the head of each boat dock on Main Street. Seating on the shuttle is limited. The daily shuttle schedule is determined solely by the Mackinac Island Carriage Tours Company and may vary from the schedule below. Shuttle fares are payable to the shuttle driver in cash only. Fares are subject to vary, but typically top out at \$8.00 per adult and \$4.00 per child, one-way. Luggage transportation is complimentary. Shuttle times also vary depending upon the season and amount of demand. Typically speaking, they depart downtown every other hour between 10am and 6pm in May, September, and October. During June, July, and August, they tend to depart downtown at the top of each hour from 9am-5pm. Departing downtown, ridership is first-come, first-served. However, reservations are required to ride the shuttle from the hotel downtown.

Horse-Drawn Taxi Service is provided by The Mackinac Island Carriage Tours Company 24 hours a day. Reservations can be made by calling the taxi company directly at (906) 847-3323. The taxi company will not transport bicycles nor allow you to send unaccompanied luggage on a taxi. If you have an abundance of luggage, the taxi company may require a luggage cart to be attached to the taxi for an additional \$50.00 fee. Taxi rates vary according to destination and point of departure.

Bicycles may either be brought across to the island by ferry or rented on the island. If you choose to bring your own bicycles to the island, please take note of the following:

- The ferry companies charge a fee for transportation of bicycles.
- The taxi company and the Stonecliffe Area Shuttle will not transport bicycles. If you choose to bring bicycles, your luggage can be transported on the Stonecliffe area shuttle (based upon schedule availability), but you must ride your bike to and from the hotel.
- If you arrive on the island after the shuttle has stopped running for the day, you will need to transport your own luggage to the Inn, as the taxi service will not transport unaccompanied luggage.
- Please bring a bicycle lock and lock your bicycle at all times in the bicycle racks provided by the Inn. Bicycles are not allowed to be parked in buildings or guestrooms. The Inn is not liable for any loss of possessions.

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HOTEL INFORMATION

Cancellations/Reservation Changes

Please see our website for details on our cancellation policies.

Smoking & Pet Policy

Effective May 1, 2010 and as mandated by Michigan state law, The Inn at Stonecliffe is 100% non-smoking, including all guestrooms, outdoor balconies and public areas. A \$250.00 room-recovery fee will be charged to guests who smoke in guestrooms, on balconies, or on patios to cover the costs of cleaning and restoring the room to a smoke-free condition. Similarly, a \$250.00 cleaning-fee will also be assessed to guests who bring pets other than registered service animals in order to return the room to an allergen-free state.

Check-in

Check-in time is 3:00pm. Requests for early arrivals can only be determined on your arrival day. You are welcome to inquire as to the status of your guestroom on the morning of your arrival. In the event we are unable to accommodate your request, you may send unaccompanied luggage to the hotel on the Stonecliffe area shuttle. Full payment of your guestroom folio is due upon check-in. No refunds will be made in the event of late arrivals or early departures.

Food & Beverage

Outside alcoholic beverages are welcome and can be consumed in your guestroom only.

A complimentary **Hot Breakfast Buffet** is served daily in the Mansion from 7:00am until 10:30am to all registered guests. Non-registered guests may partake of the breakfast for a fee.

The **Cudahy Chop House** is open from 5:00pm until 8:30pm. Due to the popularity of our dining room, reservations are required. Dress is resort casual.

The **Cudahy Room** serves beer, wine and cocktails from 4:00pm until 10:00pm daily. Beer and Wine are available for carry out from the bar.

Please note that dining options in the Stonecliffe Area are limited during lunch and late-night hours.

Housekeeping Services

We offer daily Housekeeping service from 10:00am until 4:00pm. If you choose to keep your privacy sign on your door during these hours, your guest room will not be serviced. However, the Front Desk Staff would be happy to provide you with extra towels and amenities upon request.

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Recreation

Our **Outdoor Pool** opens after Memorial Day and closes after Labor Day. Pool towels are available at the pool. The hours of the pool are from 10:00am until 8:00pm. The pool is open daily, weather permitting. There is no life guard on duty.

Bicycle Rentals are available from 7am to 10pm daily. For your safety, we do not permit overnight bicycle rentals. Because we are only allowed a small number of bicycle licenses, our fleet includes only adult-size single-speed cruisers and tandem bicycles. Child size bicycles, child-carriers, helmets, and bicycle locks are not available through us, but are available from select downtown vendors. Our rentals are done on a first-come, first-served basis. A discount is provided for registered guests of the hotel.

Preparing for your Departure

Seating on the Stonecliffe area shuttle and taxi transportation is limited. It is strongly suggested that you make reservations the evening before your day of departure. If you plan to depart the hotel prior to the first scheduled carriage departure or have any other special needs, please contact the front desk the evening before your departure for assistance.

All carriage transportation from the Inn to the boat docks departs from the front steps of the Mansion. If you require assistance with your luggage, please contact the front desk, and a house porter will be sent to your guestroom to assist you. If you choose to bring your luggage to the Mansion, please seek assistance from our staff to ensure your luggage is tagged properly for departure.

Check-out

Check out time is 11:00am. Please turn in your keys at the front desk when you check out. A \$10.00 fee will be charged for each non-returned key.

Due to the nature of our hotel's seasonal business, requests for late check-out can only be determined on your departure day. You are welcome to inquire as to the availability of a late check-out on the morning of your departure. In the event we are unable to accommodate your request and you would like to stay on the Island after 11:00am, arrangements can be made to ship your luggage to the mainland, and the ferry line will secure your luggage for you.

Scheduling Your Return Trip

We're confident that you will love your experience at the Inn at Stonecliffe and will want to return. Our Front Desk can be reached year-round at 906-847-3355. Our Sales Manager is also available year-round at 906-847-3647, and provides complimentary event-planning services when you schedule your wedding, social gathering, or corporate retreat with us.

Thank you for choosing The Inn at Stonecliffe!